



**Financial Counseling Association of America
Francis Marion Hotel
Charleston SC
May 6th- May 8th 2019**

CONFERENCE AGENDA

Monday May 6th

<i>Board Meeting</i>	9:00 am - 1:00 pm	Laurens
<i>Member Only</i>	2:30 pm - 5:30 pm	Gold Ballroom
Opening Reception	5:30 pm - 7:30 pm	Colonial -Two hour cocktail reception for all conference attendees.

Tuesday May 7th

<i>BREAKFAST</i>	7:30 am - 8:30 am	Calhoun
<i>MORNING SESSIONS</i>		Gold Ballroom
<i>Opening Remarks</i>	8:45 am - 9:00 am	
<i>Session I</i>	9:00 am - 10:15 am	Jonathan Pompan, Esq. Venable LLP: Regulatory Update from Washington, DC
<i>Session II</i>	10:15 am - 11:15 am	Bradley Hughes and Daniel Karen of GapWallet: Learn about the InsureTech wave as well as how GapWallet fills the void for short term insurance for collision/home repair.
Break	11:15am- 11:25am	

<i>Session IV</i>	11:30 am - 12:30 pm	James Copeland, Chief Enforcement Attorney South Carolina Department of Consumer Affairs: Current state of credit counseling in South Carolina.
LUNCH	12:40 pm - 1:30 pm	Calhoun
AFTERNOON SESSIONS		Gold Ballroom
<i>Session IV</i>	1:45 pm – 2:45 pm	Riley Barrar and Felisa Garmon, Associate Ombudsmen CFPB Ombudsman’s Office: The CFPB Ombudsman’s Office provides an independent, impartial, and confidential resource to informally assist consumers, companies, consumer and trade groups, and others in resolving process issues with the CFPB. The Ombudsman Interactive series is a program where the Ombudsman’s Office will facilitate discussion with and among attendees on pre-identified topics to further inform the Office’s work in providing feedback and recommendations to the CFPB.
<i>Exhibitor Break</i>	2:45 pm- 3:15 pm	
<i>Session V</i>	3:15 pm – 4:30 pm	FinTech Round Table Moderated by Mike Morency, Peregrin; Christian Zimmerman, Qoins; Jonathan Pompan, Venable; Laura Cullom, Mastercard RPPS and

		Jonathan Whittle, Peak Processing Services. What FinTech means to you and your agency.
<i>Session VI</i>	4:30pm-5:00pm	Credit Counseling Working Group; Update from Judy Sorensen, Christopher Viale and Rebecca Steele regarding new initiatives
 <u>Wednesday May 8th</u>		
<i>BREAKFAST</i>	8:00 am – 9:00 am	Calhoun
MORNING SESSIONS		Gold Ballroom
<i>Session I</i>	9:00 am –10:00 am	Creditor Breakouts Participating creditors: Citibank, Chase, Bank of America, Resurgent; <i>Credit Counseling Agencies Only</i>
<i>Session II</i>	10:00 am- 10:45 am	Austin Clancy, Vice President/Director of Government Relation for OneMain Financial. Regulatory Insights. There's more in common with Credit Counseling than you might think.
<i>Break</i>	10:45 am- 10:55 am	
<i>Session III</i>	11:00 am- 12:00 noon	Panel on Debt Reduction Program Pilot (credit counseling agencies only). The DRP Pilot Group (Debt Management Counseling Corp,



CESI, MMI, Greenpath and Navicore) will discuss the pilot findings to date. *Credit Counseling Agencies Only*

CLOSING REMARKS

Noon

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