



Financial
Counseling
Association of
America

**Financial Counseling Association of America
Francis Marion Hotel
Charleston SC
May 6th- May 8th 2019**

CONFERENCE AGENDA

Monday May 6th

| | | |
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| <i>Board Meeting</i> | 8:00 am - 1:00 pm | Laurens |
| <i>Member Only</i> | 2:00 pm - 5:30 pm | Gold Ballroom |
| Opening Reception | 5:45 pm - 7:45 pm | Colonial -Two hour cocktail reception for all conference attendees. |

Tuesday May 7th

Morning Sessions

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| <i>BREAKFAST</i> | 7:30 am - 8:30 am | Calhoun |
| <i>Opening Remarks</i> | 8:45 am - 9:00 am | |
| <i>Session I</i> | 9:00 am - 10:15 am | Jonathan Pompan, Esq. Venable LLP: Regulatory Update from Washington, DC |
| <i>Session II</i> | 10:15 am - 11:15 am | Bradley Hughes and Daniel Karen of GapWallet: Learn about the InsureTech wave as well as how GapWallet fills the void for short term insurance for collision/home repair. |
| Break | 11:15am- 11:25am | |



Session IV 11:30 am - 12:30 pm James Copeland, Chief Enforcement Attorney South Carolina Department of Consumer Affairs: Current state of credit counseling in South Carolina.

LUNCH 12:40 pm - 1:30 pm **Calhoun**

Afternoon Sessions

SessionIV 1:45 pm – 2:45 pm Riley Barrar and Felisa Garmon, Associate Ombuds, CFPB Ombudsman’s Office: The CFPB Ombudsman’s Office provides an independent, impartial, and confidential resource to informally assist consumers, companies, consumer and trade groups, and others in resolving process issues with the CFPB. The Ombudsman Interactive series is a program where the Ombudsman’s Office will facilitate discussion with and among attendees on pre-identified topics to further inform the Office’s work in providing feedback and recommendations to the CFPB.

Exhibitor Break 2:45 pm- 3:15 pm

Session V 3:15 pm – 5:00 pm **FinTech Round Table**
Moderated by Mike Morency, Peregrin; Christian Zimmerman, Qoins, Jonathan Pompan, Venable and Laura Cullom, Mastercard RPPS. What FinTech means to you and your agency.



Wednesday May 8th

Morning Sessions

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| <i>BREAKFAST</i> | 8:00 am – 9:00 am | |
| <i>Session I</i> | 9:00 am –10:00 am | Creditor Breakouts Participating creditors: Citibank, Chase, Bank of America, Resurgent |
| <i>Break</i> | 10:00 am- 10:15 am | |
| <i>Session II</i> | 10:15 am- 11:30 am | Panel on Debt Reduction Program Pilot (credit counseling agencies only). The DRP Pilot Group (Debt Management Counseling Corp, CESI, MMI, Greenpath and Navicore) will discuss the pilot findings to date. |
| <i>Session III</i> | 11:30 am- 12:00 pm | TBD |
| <i>CLOSING REMARKS</i> | Noon | |

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