

## Services Offered

- Consumer credit counseling
- Debt management services
- Student loan counseling
- Housing counseling
- Bankruptcy counseling
- Financial education

## About the FCAA

The FCAA is a national non-profit, member-supported association representing agencies, companies, organizations and individuals that provide consumer credit counseling, debt management services, student loan counseling and other financial services and education. The organization provides high-value services designed to establish equilibrium between consumers, creditors and member agencies for the successful rehabilitation of debt-challenged families and individuals.

## The FCAA acts by:



Setting industry standards and providing consumer protection guidelines for its members. It also provides compliance oversight and concentrates its efforts in the best interests of its members and the consumers they serve.



Representing its members before state and federal legislative bodies, supporting consumer issues and industry initiatives with the media, championing consumer financial education, and campaigning for equity and fair interaction between the nation's creditors and the credit counseling industry.



Providing informed leadership, advocacy and value-added services to its members by collecting data on member needs, measuring member satisfaction and continuously striving to improve association effectiveness.

Schedule a media interview with a financial counseling expert:  
Submit request online at [fcaa.org/press-room](https://fcaa.org/press-room)  
Or call Lori Pollack at **866-278-1567**



Financial  
Counseling  
Association of  
America

## Facts & Figures

Founded in  
**1993**

Representing

**16**  
CCAs

the nation's leading  
credit counseling  
agencies

Serving  
consumers across  
the U.S. in

all **50**  
states

Counseled more than  
**300,000**  
consumers in 2024

More than  
**30%** of consumers counseled  
got relief with a debt  
management plan

Helped consumers pay back nearly  
**\$800 million**  
in debt in 2024

### Non-Profit Designation

The Financial Counseling Association of America (FCAA) is a professional 501(c)(3) association whose members are financial counseling agencies.

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